Job posting preview

Requisition ID 37988BR
ASU Job Title Systems Analyst
Job Title Systems Analyst
Campus/Location Campus: Tempe
Job Family Information Technology
Department Name WPC Business Intelligence
Full-Time/Part-Time Full-Time
VP Code EXECPROVOST
Scope of Search Open
Grant Funded Position This is not a grant funded position and is not contingent on future grant funding.
Category 02
Salary Range $57,600 to commensurate with education and experience
Close Date 22-December-2017

Job Description

The W. P. Carey School of Business, Business Intelligence department is looking for a Systems Analyst to work directly with members of the business intelligence team and other technology teams to provide support to clients and W. P. Carey staff. This position will provide expert advice and troubleshooting on one or more software products, administering and maintaining share-use systems, communicating with users and user groups on technology topics, providing instructions, and evaluating, recommending, and installing technological solutions to new problems or situations.

We make business personal by looking at the different needs of our students always evaluating and reinventing what we do in order to provide the best educational experience.

Essential Duties

- Development experience using VisualForce, Apex controllers, SOQL, Triggers, Batch Apex, and other programmatic solutions on the Salesforce platform.
- Perform hands-on solution design, prototyping, and proof-of-concepts, as required in support of current and new projects.
- Conducts solution reviews with functional teams prior to design and development activities and ensures solution is scalable, aligned with internal product roadmaps and meets business requirements.
- Works on all phases of a project: requirements capture, development, testing, production support, etc.
- Proficiency with the Salesforce.com data loader for import, update, and export activities in Salesforce.com
- Communicates with stakeholders and end users to provide support.
- Manages the administration of Salesforce objects including user, account, lead, case, knowledge, chatter, opportunities and campaign.
- Develops and creates customized modules, reports and dashboards.
- Creates and maintains documentation on processes, policies, application configuration and related materials.
- Keeps abreast of new Salesforce features and functionality and providing recommendations for process improvements.

Minimum Qualifications

Bachelor’s degree in Computer Technology or related field AND two (2) years experience providing information technology services; OR, Six (6) years experience providing information technology services; OR, Any equivalent combination of experience and/or education from which comparable knowledge, skills and abilities have been achieved. Certificates from recognized programs that indicate mastery of tools and techniques relevant to the assign may substitute for up to six months experience.

Desired Qualifications

- Evidence of a Salesforce.com Certification
- Experience in Salesforce administration
- Experience in delivering the full software development life cycle with the Force.com platform.
- Experience with Agile Project Management
- Experience in hands on design, prototyping, development, configurations, testing and other implementation activities.
- Demonstrated knowledge of Git and GitHub.
- Proven track record for being detail-oriented with experience in documenting and providing updates on projects.
- Experience in troubleshooting skills with the ability to analyze and resolve difficult problems quickly.
- Experience in learning new technologies.
- Experience in communicating technical concepts to other technical staff members as well as non-technical members of the organization.

Working Environment

- Activities are performed in an environmentally controlled office setting subject to extended periods of sitting, keyboarding and manipulating a computer mouse
- Occasional bending, reaching, lifting, pushing and pulling up to 25 pounds
- Regular activities require ability to quickly change priorities, which may include and/or are subject to resolution of conflicts
- Communicate to perform essential functions

Department Statement

The W. P. Carey School of Business at Arizona State University is one of the largest business schools in the United States with more than 1,500 graduate students and more than 8,300 undergraduates.

Solutions for the planet mean developing problem-solvers from around the globe. From our world-renowned faculty representing six continents to thousands of outstanding students who join us every year from around the world, the W. P. Carey School welcomes diversity and encourages global thinking.

ASU Statement

Arizona State University is a new model for American higher education, an unprecedented combination of academic excellence, entrepreneurial energy and broad access. This New American University is a single, unified institution comprising four differentiated campuses positively impacting the economic, social, cultural and environmental health of the communities it serves. Its research is inspired by real world application blurring the boundaries that traditionally separate academic disciplines. ASU serves more than 90,000 students in metropolitan Phoenix, Arizona, the nation’s fifth largest city. ASU champions intellectual and cultural diversity, and welcomes students from all fifty states and more than one hundred nations across the globe.

ASU is a tobacco-free university. For details visit www.asu.edu/tobaccofree

AmeriCorps, Peace Corps, and other national service alumni are encouraged to apply.

Arizona State University is a VETRAA Federal Contractor and an Equal Opportunity/Affirmative Action Employer. All qualified applicants will be considered without regard to race, color, sex, religion, national origin, disability, protected veteran status, or any other basis protected by law.
Employment Verification Statement

ASU conducts pre-employment screening which may include verification of work history, academic credentials, licenses, and certifications.

Background Check Statement

ASU conducts pre-employment screening for all positions which includes a criminal background check, verification of work history, academic credentials, licenses, and certifications. Employment is contingent upon successful passing of the background check.

Instructions to Apply

Application deadline is 3:00 PM Arizona time on the date indicated.

Only applicants that are eligible to work in the United States at the time of applying will be considered.

Please include all employment information in month/year format (e.g., 6/88 to 8/94), job title, job duties and name of employer for each position.

Resume should clearly illustrate how prior knowledge and experience meets the Minimum and Desired qualifications of this position.

ASU does not pay for travel expenses associated with interviews, unless otherwise indicated.

Only electronic applications are accepted for this position.